RaveX

Terms & Conditions

Terms governing access to and use of the RaveX platform

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35. Dispute Resolution

36. Grievance Redressal

Grievance Officer	Riya Ahuja
Grievance Email	riyaahuja1028@gmail.com
Response Target	5–7 days

RaveX will handle grievances in accordance with applicable law and its applicable policies.

37. Electronic Communications

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45. Contact Information

Legal Entity	Ravex Entertainment Technologies Private Limited
Registered Address	83, Nishal Faliyu, Titva, Ta-Valod, District Tapi, Gujarat 394340, India
Website	https://ravex.live/
Privacy Policy	https://ravex.live/RavexPrivacyPolicy.pdf
Business Phone	+91 9712530942
General Support	ravex.rave01@gmail.com
Legal	riyaahuja1028@gmail.com
Privacy	riyaahuja1028@gmail.com
Security	ravexdeveloper@gmail.com
Grievance	riyaahuja1028@gmail.com
Copyright	ravex.rave01@gmail.com

46. Version History

1. Introduction

These Terms & Conditions govern your access to and use of RaveX and its related websites, applications, features, services, and content. RaveX is a social and discovery platform designed to help users discover events, music, venues, communities, creators, and experiences and connect with other users. By creating an account, accessing, or using RaveX, you agree to these Terms & Conditions and our Privacy Policy. If you do not agree, you must not use the Services. RaveX is operated by Ravex Entertainment Technologies Private Limited, with its registered address at 83, nishal faliyu, titva

ta-valod dis-tapi,394340.

2. Eligibility

You may use RaveX only if you meet the minimum age requirement applicable to the Services: 12+. If you use RaveX on behalf of an organization, you represent that you are authorized to accept these Terms on that organization's behalf. You are responsible for ensuring that your use of RaveX complies with all laws and regulations applicable to you.

3. Account Registration

Some RaveX features require an account. You agree to provide accurate, current, and complete information and to keep that information updated. You are responsible for maintaining the confidentiality of your account credentials and for activity conducted through your account. You must promptly notify RaveX if you believe your account has been accessed without authorization. You may not impersonate another person, create an account using another person's identity, or create accounts for fraudulent or abusive purposes.

4. RaveX Services

RaveX may provide features for discovering events, music, venues, communities, creators, users, and experiences; creating and managing profiles; interacting with other users; joining Tribes or communities; receiving notifications; using RaveX Passport and related features; and receiving personalized recommendations. Features may vary by location, device, account type, product version, or availability. RaveX may add, modify, suspend, or discontinue features from time to time.

5. User Profiles

You may create a profile containing information such as a display name, profile photo, interests, music preferences, social connections, and other information you choose to provide. You are responsible for the information you publish on your profile and for ensuring that it does not violate these Terms or applicable law.

Information you choose to make public may be visible to other users and may be copied or shared by them.

6. User-Generated Content

RaveX may allow you to create, upload, post, submit, transmit, or otherwise make available text, photographs, videos, audio, comments, reviews, profile information, event-related content, messages, and other materials. You retain ownership of your User Content, subject to the rights you grant under these Terms. You represent that you have the necessary rights and permissions to submit User Content and that your User Content does not infringe the rights of others or violate applicable law.

7. License to User Content

By submitting User Content to RaveX, you grant RaveX a non-exclusive, worldwide, royalty-free license to host, store, reproduce, process, adapt, display, distribute, and otherwise use that User Content as reasonably necessary to operate, provide, maintain, improve, and promote the Services. This license continues for as long as necessary for the purposes described above, subject to applicable law and our Privacy Policy. You can remove User Content through available product features where supported. Removal may not immediately remove copies that are cached, backed up, or lawfully retained.

8. Your Responsibility for User Content

You are solely responsible for your User Content and interactions with other users. RaveX does not endorse User Content merely because it is available through the Services. You should use appropriate judgment before relying on information posted by other users.

9. Prohibited Content

You must not use RaveX to publish, transmit, store, or distribute content that is unlawful, fraudulent, deceptive, threatening, abusive, harassing, defamatory, hateful, sexually exploitative, excessively violent, or otherwise prohibited by applicable law. You must not facilitate illegal activity, infringe intellectual property or privacy rights, distribute malware, attempt to obtain credentials or personal information unlawfully, or use RaveX to evade legal or platform restrictions. RaveX may remove or restrict content that violates these Terms or applicable law.

10. Harassment and Abuse

RaveX does not permit targeted harassment, stalking, threats, intimidation, doxxing, non-consensual sharing of personal information, or other abusive conduct. If you experience abuse or believe that another user presents a safety risk, use available reporting mechanisms or contact RaveX at ravex.rave01@gmail.com or ravexdeveloper@gmail.com, as appropriate.

11. Messaging

Messaging features may allow users to communicate directly with one another. You are responsible for messages you send and must comply with these Terms. Do not use messaging to send spam, scams, malicious links, unwanted sexual content, threats, or other prohibited material. RaveX may use appropriate safety, moderation, reporting, and security measures in connection with messaging, subject to applicable law and our Privacy Policy.

12. Tribes and Communities

RaveX may provide Tribes, groups, communities, or similar spaces for users with shared interests. Community administrators may have additional rules. Those rules must not conflict with these Terms

or applicable law. Participation in a Tribe or community is not an endorsement by RaveX of every member, statement, or activity within that community.

13. Events and Event Information

RaveX may display information about events, including dates, times, locations, descriptions, artists, venues, organizers, and other event details. Event information may be provided by organizers, venues, creators, users, public sources, or third parties. RaveX does not guarantee that event information will always be complete, accurate, current, or available. Event times, locations, lineups, entry requirements, age restrictions, cancellations, and other details may change. You should verify important event information with the relevant organizer or venue before attending.

14. Organizers, Venues and Third Parties

RaveX may provide profiles, pages, listings, or links relating to event organizers, venues, creators, and other third parties. Third parties are responsible for their own services, statements, conduct, policies, and transactions. Unless expressly stated otherwise, RaveX is not the organizer, venue operator, performer, promoter, or guarantor of a third-party event or service.

15. Event Check-Ins and RaveX Passport

RaveX may offer event check-ins, attendance history, RaveX Passport features, badges, achievements, or related profile features. Such features may be based on information you provide, actions you take, or information available through the Services. They are intended as product features and do not constitute official proof of attendance unless expressly stated by RaveX or the relevant event organizer.

16. Recommendations

RaveX may provide personalized recommendations based on information such as your stated interests, interactions, searches, location where permitted, event activity, and other information described in the Privacy Policy. Recommendations are provided for discovery purposes and may not be complete, accurate, or suitable for every user. You remain responsible for deciding whether to attend, follow, contact, or engage with any recommended person, event, venue, creator, or community.

17. Location-Based Features

Some RaveX features may use location information, where enabled or otherwise permitted. You can manage relevant device permissions and settings through your device or account controls where available. Location-based information may be approximate and should not be relied upon for safety-critical purposes.

18. Intellectual Property

The Services and their software, design, branding, interfaces, text, graphics, logos, and other content supplied by RaveX are protected by applicable intellectual property laws. Except as expressly permitted by these Terms or applicable law, you may not copy, modify, distribute, sell, lease, reverse engineer, or create derivative works from RaveX's proprietary materials.

19. RaveX Trademark

RaveX and related names, logos, marks, and branding are the property of RaveX Events Private Limited or their respective owners. You may not use RaveX branding in a way that suggests sponsorship, affiliation, endorsement, or authorization without prior written permission.

20. Copyright Complaints

If you believe content available through RaveX infringes your copyright, you may contact riyaahuja1028@gmail.com with sufficient information to identify the copyrighted work, the allegedly infringing material, your contact details, and the basis of your claim. RaveX may take appropriate action in response to valid complaints and applicable law.

21. Third-Party Links and Services

RaveX may contain links to third-party websites, applications, services, or resources. Third-party services are governed by their own terms and privacy policies. RaveX is not responsible for third-party content, availability, security, or practices.

22. App Stores

If you access RaveX through an app store, additional terms from the relevant app store may apply.

These Terms are between you and Ravex Entertainment Technologies Private Limited, not the app store provider, except

where applicable law provides otherwise.

23. Availability of the Services

RaveX aims to provide reliable Services but does not guarantee uninterrupted, secure, or error-free operation. The Services may be unavailable because of maintenance, updates, technical failures, security incidents, network conditions, third-party dependencies, or circumstances beyond RaveX's reasonable control.

24. Updates and Changes

RaveX may update the Services, including adding, modifying, or removing features, to improve functionality, security, performance, or compliance. Where a change materially affects these Terms, RaveX may provide notice as required by applicable law.

25. Account Suspension and Termination

RaveX may suspend, restrict, or terminate your access where reasonably necessary to address violations of these Terms, fraud, abuse, security risks, legal requirements, or threats to users or the Services. Where appropriate and legally permitted, RaveX may provide notice and an opportunity to address the issue. Termination does not affect provisions that by their nature should survive termination.

26. User-Initiated Account Deletion

You may request deletion of your RaveX account using available account controls or by contacting ravex.rave01@gmail.com. Account deletion may result in the removal or de-identification of certain information, subject to legal, security, fraud-prevention, backup, and other legitimate retention requirements described in the Privacy Policy. Where available, the account deletion process is provided at Settings → Passes → Settings → Account & Security → Delete Account.

27. Privacy

Your use of RaveX is also governed by the RaveX Privacy Policy, available at https://ravex.live/RavexPrivacyPolicy.pdf.

The Privacy Policy explains how RaveX collects, uses, shares, retains, and protects personal data.

28. Security

RaveX takes reasonable measures designed to protect the Services and information processed through them. No internet-based service can be guaranteed to be completely secure. You are responsible for protecting your credentials and device and for promptly reporting suspected unauthorized access.

29. Fraud and Abuse

You must not use RaveX to conduct scams, fraud, impersonation, manipulation, unauthorized commercial activity, account abuse, or other deceptive conduct. RaveX may investigate suspected abuse and take measures reasonably necessary to protect users, the Services, and third parties.

30. Automated Access

You may not use bots, crawlers, scrapers, automated extraction tools, or other automated methods to access or collect information from RaveX except where expressly authorized by RaveX or permitted by applicable law. You may not interfere with technical measures intended to protect the Services.

31. Disclaimer of Warranties

To the maximum extent permitted by applicable law, the Services are provided on an 'as available' and 'as is' basis. RaveX does not guarantee that the Services or information available through them

will be uninterrupted, error-free, complete, accurate, current, secure, or suitable for a particular purpose. Nothing in these Terms excludes or limits any warranty, condition, right, or remedy that cannot lawfully be excluded or limited.

32. User Safety

You are responsible for your own safety when interacting with users, attending events, visiting venues, or using third-party services discovered through RaveX. Use appropriate caution, verify information independently, protect your personal information, and follow applicable venue and event rules. RaveX does not conduct a universal background check on users, organizers, venues, creators, or other third parties unless expressly stated.

33. Limitation of Liability

To the maximum extent permitted by applicable law, Ravex Entertainment Technologies Private Limited and its directors,

officers, employees, contractors, and service providers will not be liable for indirect, incidental, special, consequential, exemplary, or punitive damages arising from or relating to your use of the Services. To the extent permitted by law, RaveX's aggregate liability arising out of or relating to the Services will be limited to the amount permitted under applicable law. Nothing in these Terms limits liability that cannot lawfully be limited or excluded.

34. Indemnification

To the extent permitted by applicable law, you agree to indemnify and hold harmless RaveX Events Private Limited and its directors, officers, employees, and service providers from claims, liabilities, losses, damages, and expenses arising from your unlawful use of the Services, your

violation of these Terms, or your User Content. This provision applies only to the extent permitted by applicable law.

35. Dispute Resolution

These Terms are governed by the laws of India. Any dispute arising out of or relating to these Terms or the Services will be addressed through courts and arbitration, as permitted by applicable law. Jurisdiction and venue:

Gujarat, India. Nothing in this section prevents a party from seeking urgent interim or

injunctive relief where legally available.

36. Grievance Redressal

Grievance Officer	Riya Ahuja
Grievance Email	riyaahuja1028@gmail.com
Response Target	5–7 days

RaveX will handle grievances in accordance with applicable law and its applicable policies.

37. Electronic Communications

By using RaveX, you consent to receive electronic communications relating to your account, security, transactions or interactions, service updates, and other matters permitted by applicable law. Where required, you may have controls for certain categories of notifications or communications.

38. Notices

Notices to RaveX may be sent to the applicable contact details listed in Section 45. Notices to you may be delivered through the Services, email, or other reasonable means associated with your account.

39. Changes to These Terms

RaveX may update these Terms from time to time. When changes are material, RaveX may provide reasonable notice as required by applicable law. Your continued use of the Services after the effective date of updated Terms constitutes acceptance of the updated Terms to the extent permitted by law.

40. Severability

If any provision of these Terms is found to be invalid, unlawful, or unenforceable, that provision will be enforced to the maximum extent permitted and the remaining provisions will remain in effect.

41. Waiver

A failure or delay in enforcing any provision of these Terms does not constitute a waiver of that provision or any other right.

42. Assignment

You may not assign or transfer your rights or obligations under these Terms without prior written consent, except where permitted by applicable law. RaveX may assign or transfer these Terms in connection with a merger, acquisition, restructuring, sale of assets, or similar transaction, subject to applicable law.

43. Entire Agreement

These Terms, together with the Privacy Policy and any additional terms expressly incorporated by reference, constitute the agreement between you and RaveX regarding your use of the Services.

44. No Partnership

These Terms do not create a partnership, joint venture, agency, employment, fiduciary, or franchise relationship between you and RaveX.

45. Contact Information

Legal Entity	Ravex Entertainment Technologies Private Limited
Registered Address	83, Nishal Faliyu, Titva, Ta-Valod, District Tapi, Gujarat 394340, India
Website	https://ravex.live/
Privacy Policy	https://ravex.live/RavexPrivacyPolicy.pdf
Business Phone	+91 9712530942
General Support	ravex.rave01@gmail.com
Legal	riyaahuja1028@gmail.com
Privacy	riyaahuja1028@gmail.com
Security	ravexdeveloper@gmail.com
Grievance	riyaahuja1028@gmail.com
Copyright	ravex.rave01@gmail.com

46. Version History

Version 1.0 — 1 October 2026 — Initial Terms & Conditions.