RaveX

Privacy Policy

Privacy notice governing the RaveX application, website, and related services

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RaveX respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how RaveX collects, uses, stores, protects, shares, and otherwise processes personal data when you use the RaveX mobile application, website, and related services (collectively, the “Services”).

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1. About RaveX

RaveX is a social and discovery platform designed to help people discover events, music, venues, communities, creators, and experiences and connect with other users who share similar interests. Depending on the version of RaveX you use, the Services may include user profiles, event discovery, event information, social feeds, Tribes and communities, user-generated content, messaging, notifications, venue discovery, creator profiles, RaveX Passport, badges and achievements, personalized recommendations, location-based features, event check-ins, and sharing features. Not every feature will necessarily be available in every version, location, or release.

2. Scope of This Privacy Policy

This Privacy Policy applies to personal data processed through the RaveX mobile application, RaveX website, RaveX user accounts, community features, event and discovery features, communications, and other services that expressly link to this Privacy Policy. This Policy does not apply to third-party websites, applications, services, venues, organizers, or platforms that you may access through RaveX. Those third parties may have their own privacy policies and terms.

3. Personal Data We Collect

The personal data we collect depends on how you use RaveX. We aim to collect only information reasonably necessary for providing, securing, improving, and operating the Services. 3.1 Account Information Name; username; email address; mobile phone number; password or authentication credentials; profile photograph; date of birth or age information; city or general location; account preferences; profile biography; interests; music preferences; and other information you choose to add to your profile. Some information may be optional.

4. Profile and Social Information

Profile picture, display name, username, biography, music interests, event interests, favorite artists, favorite venues, communities or Tribes you join, followers and following relationships, profile preferences, badges and achievements. Some profile information may be visible to other RaveX users depending on your privacy settings.

5. User-Generated Content

RaveX may allow you to create, upload, post, send, or otherwise share photos, videos, posts, comments, reactions, messages, event reviews, event experiences, profile content, community content, check-ins, captions, and other content you voluntarily submit. Information you voluntarily make public may be visible to other users. You should carefully consider what personal information you include in publicly accessible content.

6. Event and Activity Information

Events viewed, events searched, events saved, events shared, events attended or checked into, event preferences, venue interactions, artist interactions, community interactions, event-related activity, Passport activity, and badges and achievements may be collected. We may use this information to provide relevant features and improve recommendations.

7. Location Information

Certain RaveX features may require location information. Depending on your permissions and the feature you use, we may collect approximate location, city or region, device-derived location, and precise location where you explicitly grant the relevant permission. Location information may be used to show nearby events or venues, improve discovery and recommendations, support event check-ins, and improve location-related functionality. You can control location permissions through your device settings. If a feature does not require precise location, RaveX will seek to use less precise location information where reasonably practical.

8. Device and Technical Information

Device type, operating system, operating system version, app version, device language, time zone, IP address, approximate location derived from IP address, device identifiers, network information, browser information, crash information, diagnostic information, and performance information may be collected to operate the Services, maintain security, diagnose technical problems, detect abuse, improve performance, prevent fraud, and monitor reliability.

9. Usage Information

RaveX may collect information about screens viewed, features used, searches, clicks, likes, saves, shares, follows, community activity, session information, interaction patterns, and application performance events. This information helps us understand how the product is used and improve the Services.

10. Contacts and Address Book Information

RaveX may, in future versions, offer features that allow you to discover friends or people you know. If RaveX requests access to your device contacts, we will request permission before accessing them and explain the purpose. You are not required to provide access to your contacts unless a particular feature requires it and you choose to use that feature.

11. Camera, Microphone, Photos and Files

Certain RaveX features may request access to camera, microphone, photos, videos, or files/media storage. These permissions may enable uploading profile pictures, creating posts, uploading event content, recording videos, sending media, or participating in live features. You can manage these

permissions through your device settings.

12. Cookies and Similar Technologies

RaveX may use cookies, software development kits (SDKs), local storage, pixels, device identifiers, and similar technologies for authentication, session management, security, application functionality, preferences, analytics, performance monitoring, and error detection. Where required by applicable law, RaveX will obtain appropriate consent before using technologies that require consent.

13. How We Use Personal Data

Providing the Services: to create and manage accounts, authenticate users, provide profiles, display events, provide communities, enable messaging, provide recommendations, enable social features, provide Passport features, provide badges and achievements, deliver notifications, and provide customer support. Personalization: to personalize event discovery, venue discovery, community recommendations, content recommendations, artist discovery, search results, and other RaveX experiences. Safety and Security: to detect suspicious activity, prevent fraud, prevent abuse, detect spam, protect accounts, investigate security incidents, enforce our Terms of Service, and protect users and the platform. Product Improvement: to understand product usage, improve features, fix bugs, improve performance, develop new features, conduct internal analysis, and improve recommendation systems. Communications: to send account-related communications, security alerts, service notifications, important policy updates, support communications, and other communications you have requested or permitted.

14. AI and Recommendations

RaveX may use automated systems, including machine-learning or AI-based systems, to improve discovery and personalization. These systems may consider interests, music preferences, event interactions, search activity, saved events, followed creators, followed venues, community participation, general location, and previous interactions with RaveX. The purpose may include recommending events, venues, communities, artists, creators, and content. RaveX will not use AI processing to make decisions about you that are unrelated to providing or improving the Services unless separately disclosed and permitted under applicable law.

15. Legal Bases and Consent

Depending on applicable law and the processing activity, RaveX may process personal data based on your consent, your request to provide a service, compliance with applicable legal obligations, legitimate purposes permitted by applicable law, security and fraud-prevention purposes, or other lawful grounds available under applicable law. Where consent is required, RaveX will seek consent in an appropriate manner.

16. Withdrawal of Consent

Where processing is based on your consent, you may withdraw that consent subject to applicable law. Withdrawal should be as easy as giving consent. You may be able to withdraw consent through RaveX account settings, device permissions, in-app privacy controls, or a designated privacy request mechanism. Withdrawing consent may affect our ability to provide certain features. Withdrawal will not affect processing that was lawfully carried out before withdrawal where permitted by applicable law. Privacy Contact: riyaahuja1028@gmail.com

17. Sharing of Personal Data

RaveX does not sell your personal data as part of the Services described in this Privacy Policy. We may share personal data where reasonably necessary to operate the Services or comply with law. Service Providers: cloud hosting, database infrastructure, authentication, analytics, push notifications, email, SMS, media storage, content delivery, security, customer support, error monitoring, and AI/ML infrastructure.

Organizers, Venues and Creators: certain features may involve interaction with event organizers, venues, creators, or other platform participants. We will disclose personal data only where necessary for the relevant feature, where you request or authorize it, or where otherwise permitted by applicable law. Legal and Safety Requirements: we may disclose information when reasonably necessary to comply with law, respond to lawful requests, protect users or RaveX, investigate fraud or security incidents, enforce agreements, or prevent serious harm.

18. International Data Transfers

RaveX may use infrastructure or service providers located outside India. Where personal data is transferred internationally, RaveX will take measures required by applicable law and applicable government restrictions. This section will be updated as our infrastructure and international operations are finalized.

19. Data Retention

RaveX will retain personal data only for as long as reasonably necessary for providing the Services, maintaining your account, fulfilling the purposes described in this Policy, meeting legal obligations, resolving disputes, enforcing agreements, maintaining security, and preventing fraud or abuse. When personal data is no longer required, RaveX will delete it or anonymize it where reasonably practicable, subject to applicable legal, security, or operational requirements. Specific retention periods will depend on the type of data and purpose.

20. Account Deletion

You may request deletion of your RaveX account. Depending on the functionality available in the relevant version of RaveX, account deletion may be available through Settings → Account → Delete

Account or through Passes → Settings → Account & Security → Delete Account. When an account is deleted, RaveX will

delete or anonymize associated personal data within the applicable retention period, except where continued retention is permitted or required by law. Some information may remain where necessary for legal compliance, security, fraud prevention, dispute resolution, or enforcement of agreements.

21. Your Privacy Rights

Subject to applicable law, you may have rights regarding your personal data, including the right to obtain information about processing, access personal data, request correction of inaccurate or incomplete personal data, request erasure, withdraw consent where processing is based on consent, obtain information regarding certain data sharing, request grievance redressal, and nominate another individual to exercise rights in accordance with applicable law. To exercise applicable rights: Email riyaahuja1028@gmail.com. Subject: RaveX Privacy Request. We may need to verify your identity before processing a request.

22. Grievance Redressal

If you have a concern regarding the processing of your personal data, contact: Grievance Officer / Privacy Contact: Riya Ahuja; Email: riyaahuja1028@gmail.com; Address: 83, nishal faliyu, titva ta-valod dis-tapi,394340; Response Target: 5–7 days. RaveX will process privacy complaints in accordance with applicable law and its applicable grievance-redressal procedures.

23. Children's Privacy

RaveX is intended for users who meet the minimum age requirements applicable to the Services. Minimum age: 12+. We do not knowingly permit children below the applicable legal age to create or maintain accounts where prohibited by applicable law. Where applicable law requires verifiable parental consent or additional safeguards for processing children's personal data, RaveX will implement the required mechanisms. If you believe a child has provided personal data to RaveX in violation of our requirements, contact ravex.rave01@gmail.com.

24. User-Generated Public Information

Some RaveX features are designed to allow users to share information publicly. Depending on your settings, information may be visible to other RaveX users, followers, community members, event participants, or people accessing a shared profile or post. Examples include username, profile picture, public biography, public posts, public comments, public badges, public event activity, and public community participation. Do not post information that you do not want other people to see.

25. Messaging

RaveX may provide direct or group messaging. Messages may be processed to deliver messages, maintain message functionality, detect spam and abuse, protect users, investigate reported

violations, and maintain platform security. Where technically feasible and appropriate, RaveX will limit access to message content to what is necessary for the relevant service, safety, security, legal, or support purposes. If RaveX introduces end-to-end encrypted messaging, this section will be updated to accurately describe that architecture.

26. Location Safety

Location-based functionality may expose information about where you are or where you have been. RaveX will provide controls appropriate to the feature to reduce unnecessary exposure of location information. Users should exercise caution when publicly sharing real-time location, home address, exact current whereabouts, regular routines, or private venue information.

27. Security

RaveX takes reasonable technical and organizational measures designed to protect personal data against unauthorized access, unauthorized disclosure, accidental loss, destruction, alteration, misuse, and other unauthorized processing. Security measures may include encryption in transit, encryption at rest where appropriate, authentication controls, access controls, role-based permissions, secure credential management, monitoring, logging, vulnerability management, backup procedures, and security incident response. No internet-based service can guarantee absolute security.

28. Data Breach and Security Incidents

If RaveX becomes aware of a personal-data breach, we will assess and respond to the incident in accordance with applicable law. Where notification is legally required, RaveX will provide the required information to relevant authorities and affected users within applicable timelines.

29. Third-Party Services

RaveX may integrate third-party technologies to operate the Services, including cloud infrastructure, authentication providers, analytics services, maps, push notification providers, email services, SMS providers, media storage, AI services, customer support platforms, and security services. The specific providers used by RaveX will be listed or otherwise disclosed where required. Third-party services may process personal data according to their own privacy policies and contractual arrangements with RaveX.

30. Analytics

RaveX may use analytics tools to understand application performance, feature usage, user engagement, crash rates, product performance, and technical problems. Analytics data may be aggregated or otherwise processed to reduce direct identification where appropriate.

31. Personalized Recommendations

RaveX may personalize content based on selected interests, music preferences, event interactions, search activity, saved content, followed accounts, communities, general location, and previous interactions. You may receive different recommendations from other users because RaveX attempts to personalize discovery.

32. Social Sharing

RaveX may allow you to share profiles, events, posts, or other content outside RaveX. If you choose to share content externally, that content may be processed by the external platform. RaveX does not control the privacy practices of third-party platforms.

33. Changes to Your Information

You may be able to update certain personal information through your RaveX account. If you cannot modify information directly, contact riyaahuja1028@gmail.com. We may request verification before making certain changes.

34. Account Security

You are responsible for keeping your account credentials confidential. Use a strong password where passwords are supported, avoid sharing authentication codes, enable available security features, sign out from shared devices, and report suspicious account activity. If you believe your RaveX account has been compromised, contact ravexdeveloper@gmail.com.

35. Do Not Track

Some browsers and devices provide “Do Not Track” signals. Because there is currently no universally accepted technical standard governing all such signals, RaveX may not respond to every browser-level Do Not Track signal. Where applicable law requires recognition of such signals, RaveX will comply.

36. Changes to This Privacy Policy

RaveX may update this Privacy Policy when our Services or data practices change, laws or regulations change, security requirements change, or new features are introduced. When material changes are made, we may provide notice through the RaveX application, email, website notification, or other appropriate communication methods. The “Last Updated” date at the top of this Policy indicates when the Policy was most recently revised.

37. Contact Us

Legal Entity	Ravex Entertainment Technologies Private Limited
Registered Address	83, Nishal Faliyu, Titva, Ta-Valod, District Tapi, Gujarat 394340, India
Website	https://ravex.live/
Privacy Policy PDF	https://ravex.live/RavexPrivacyPolicy.pdf
Business Phone	+91 9712530942
General Support	ravex.rave01@gmail.com
Legal	riyaahuja1028@gmail.com
Privacy	riyaahuja1028@gmail.com
Security	ravexdeveloper@gmail.com
Grievance Officer	Riya Ahuja
Grievance Email	riyaahuja1028@gmail.com
Child Safety / Privacy	ravex.rave01@gmail.com
Copyright	ravex.rave01@gmail.com

38. Additional Information for Users in India

RaveX intends to operate in accordance with applicable Indian privacy and data-protection requirements. The Digital Personal Data Protection Act, 2023 establishes a framework governing the processing of digital personal data and provides rights and obligations for relevant parties. The Digital Personal Data Protection Rules, 2025 were notified by the Ministry of Electronics and Information Technology in November 2025. The notified Rules use a phased commencement structure, so RaveX should align its production privacy controls and notices with the provisions applicable at the time each feature is launched. RaveX will maintain appropriate records, processes, and technical controls necessary to meet applicable legal requirements.

39. Privacy-by-Design Principles

Data Minimization: Collect only information reasonably necessary for a defined purpose. Purpose Limitation: Use personal data for disclosed and legitimate purposes.

Transparency: Explain data processing in clear and understandable language. User Control: Provide appropriate controls for managing personal data and privacy preferences. Security: Protect personal data through reasonable technical and organizational safeguards. Retention Limitation: Avoid retaining personal data longer than reasonably necessary. Accountability: Maintain internal processes for privacy, security, complaints, and data requests. Responsible Innovation: Consider privacy implications when introducing AI, personalization, location-based features, social features, and new technologies.

40. Data Categories and Purposes Summary

Data Category Examples Primary Purpose

Account Data Name, email, phone Account creation and authentication

Profile Data Photo, bio, interests User profile and social features

Location Data City, approximate/precise location

Nearby discovery and location features

Activity Data Searches, likes, saves Personalization and product improvement

Event Data Views, saves, check-ins Event discovery and Passport features

Community Data Tribes, follows, interactions Community functionality

Communication Data Messages Messaging and safety

Media Data Photos, videos User-generated content

Device Data OS, device type, IP Security and technical operation

Diagnostic Data Crash/performance data Reliability and debugging

Notification Data Push-token/device information Service notifications

Data Category Examples Primary Purpose Account Data Name, email, phone Account creation and authentication Profile Data Photo, bio, interests User profile and social features Location Data City, approximate/precise location Nearby discovery and location features Activity Data Searches, likes, saves Personalization and product improvement Event Data Views, saves, check-ins Event discovery and Passport features Community Data Tribes, follows, interactions Community functionality Communication Data Messages Messaging and safety Media Data Photos, videos User-generated content Device Data OS, device type, IP Security and technical operation Diagnostic Data Crash/performance data Reliability and debugging Notification Data Push-token/device information Service notifications

41. Data Processing Principles

• Personal data is processed for defined purposes. • Users receive appropriate information about processing. • Consent is obtained where required. • Consent withdrawal mechanisms are available where applicable. • Personal data is protected using reasonable safeguards. • Personal data is not retained unnecessarily. • Users have appropriate mechanisms to exercise applicable rights. • Privacy complaints can be submitted and addressed. • Third-party processors are appropriately managed. • New features undergo privacy and security consideration before launch.

42. Version History

Version Date Changes

1.0 1 October 2026 Initial Privacy Policy